

MEMBER'S VALUES CHARTER

“We are a friendly, welcoming tennis club for all ages.”*

- **Support a welcoming environment:** Encourage inclusion and kindness , help new or less-experienced members feel comfortable and supported
- **Respect all Members:** Treat all members and guests with courtesy, regardless of age, gender, ability, ethnicity or background
- **Represent the club positively:** On and off court, embody the clubs value of respect , friendliness and community spirit.
- **Play Fair & Honest:** Always play with integrity. When playing socially, follow the ‘if in doubt call it in’ approach, give the benefit of the doubt to your opponent. Congratulate them on good play, win humbly, lose graciously, acknowledge good play from others
- **Follow Court Etiquette:** Wait for rallies to finish before crossing at the back of a court, return balls promptly and safely, avoid disturbing ongoing play and be aware of matches around you.
- **Be Mindful of others:** Our resources are limited, please cancel courts if not using them and follow the prioritization guidelines between league games, club nights, social drops in and personal bookings
- **Handle Disputes Constructively:** Resolve disagreements calmly and respectfully, Be supportive to session organisers, and raise any unresolved issues or issues with conduct to a committee member, confidentiality will be respected.
- **Respect Club property:** Treat equipment and courts with care, clean and lock up after use and report any damage or safety issues. Support the club with maintaining the courts, especially during winter when the beautiful setting means leaf clearing is needed.
- Most importantly **Enjoy Your Tennis !**